

Virtual STEM Club – Frequently Asked Questions

1. How do I know what is needed to prepare for Virtual STEM Club?

Once the registration period is closed, we will send you a confirmation email to outline club requirements, points to note and a link to install Zoom. This email will be sent to the email addresses recorded on the registration forms.

2. What are the basic Virtual STEM Club requirements?

Virtual STEM Club Requirements:

- Mac or Windows PC or mobile device that supports Zoom Video Conferencing
- Webcam (functional)
- Stable internet connection with access to Zoom Video Conferencing
- Internet Browser (Chrome, Safari, Internet Explorer etc.)
- Headset or headphones with built in microphone are strongly recommended

3. Is there a fee attached?

There is no registration or subscription fee required. Enrolment and participation in the club is completely free.

4. Is my spot confirmed once I submit my registration form?

No. Submission of the registration form creates a “Pending Registration” status for your student/s. Your spot is only confirmed upon verification of available space because spaces are limited. Once we confirm available space on our end, you will be notified of your confirmed registration status.

5. Do my students need a separate email address?

Yes. This is the email address that will be used to add the student to the club and to send any additional course materials. You can use this link for additional information on setting up an email address using Gmail for a child under 13 years of age: <https://support.google.com/families/answer/7103338?hl=en>

6. Can I sign up multiple students?

Yes, you can sign up more than one student, using the required registration form.

7. Can I register students for separate two day sessions?

Yes, you can register students for separate two day sessions based on preference and their availability.

8. Can I switch between Monday – Tuesday and Thursday – Friday sessions?

No. Once students have been officially registered, students cannot interchange or switch between sessions.

9. If I miss a session, will I be able to join another session?

This will be at the discretion of the Club Administrator/ Club Facilitator.

10. Are the sessions recorded?

Sessions may be recorded to ensure quality delivery of content and to evaluate for future programmes.

11. Can I get access to the recorded sessions?

View-Only Access to recorded sessions for each club will be available via link after the club has ended.

12. Do I need to have my video on?

Yes.

13. Will I need to share my screen?

Yes.

14. Is there a dress code?

Yes. See Parent/Guardian Guidelines pg.3

15. Can I use a virtual background?

Ideally, students should be seated in a distraction-free area of their home. Virtual backgrounds can be distracting for the facilitators and other students, so we do not encourage students to use these.