



In partnership with:



Government of the Republic of Trinidad and Tobago  
Ministry of Education

# SHELL CYBER CAMPS 2021

## Frequently Asked Questions

### 1. How do I know what is needed to prepare for Virtual Camp?

Upon registration for your selected camp(s), we will send you an email to outline how to set up software needed for the course and a link to install Zoom and Google Classroom where required. This email will be sent to both the parent's email addresses as well as the email address for the student that is registered.

### 2. What are the basic Online Course requirements?

Online Course Requirements:

- Mac or Windows PC
- Webcam (functional)

- Stable internet connection with access to Zoom Video Conferencing
- Software required for specific camp where required (details will be sent in an email).
- Internet Browser (Chrome, Safari, Internet Explorer etc.).
- Headset or headphones with built in microphone are strongly recommended

### **3. Is my spot confirmed once I submit my registration form?**

No. Submission of the registration form creates a “Pending Registration” status for your child/children. Your spot will be confirmed via a confirmation email.

### **4. Does my child need a separate email address?**

Yes. This is the email address that will be used to add the student to the camp and to send any additional course materials. You can use this link for additional information on setting up an email address using Gmail for a child under 13 years old: <https://support.google.com/families/answer/7103338?hl=en>

### **5. Can I sign up multiple children?**

Yes. You can sign up more than one child, but you will need to fill out a separate registration form for each child. Each child will require access to the Online Course Requirements as stated in Question #2.

## **6. Can I register for multiple camps at once?**

Yes. You can register for all camps you are interested in (per child) on one registration form, provided they meet the form requirements. However, you may only register for one cycle of that particular camp. For e.g. If your child registered and attended the Robotics camp for 05<sup>th</sup>–08<sup>th</sup> July (cycle 1) they cannot then register and attend the Robotics camp for 19<sup>th</sup> – 22<sup>nd</sup> July (cycle 2) as this is a repeat of cycle 1.

## **7. Will my child/children receive a certificate of participation upon completion of the camp?**

In order to receive a certificate of participation, students must attend **all** 4 days of the camp. A student who is unable to attend a camp session should notify the facilitator if they are unable to attend a session. Allowances will be made for students who miss 1 session to still receive a certificate, once a valid reason is provided. Students must also complete and submit the final project for each camp to be awarded a certificate of participation.

## **8. What happens if I miss one day of camp?**

Students who miss a session of their camp will be allowed to return the following day and any missed handouts or assignments will be provided. Most sessions will begin with a quick recap of the previous session and campers are encouraged to ask questions if confused and to fill any gaps in knowledge.

## **9. Are the camp sessions recorded?**

Sessions will be recorded to ensure quality delivery of content and to evaluate for future programmes.

### **10. Can I get access to the recorded sessions?**

We will provide students access to the materials used for each sessions (slides, project files etc.). In very rare cases will students have access to the recorded camp session.

### **11. Do I need to have my video on?**

Yes. Students are encouraged to have their cameras on for the duration of camp sessions, as they will help to enhance engagement in the virtual environment.

### **12. Will I need to share my screen?**

Yes. Students will be required to share their screens from time to time during the camp sessions, to present their work.

### **13. Is there a dress code?**

(Please refer to Parent/Guardian Guidelines)

### **14. Can I use a virtual background?**

Ideally, students should be seated in a distraction-free area of their home. Virtual backgrounds can be distracting for the facilitators and other students, so we do not encourage students to use these.

### **15. Can I get assistance setting up the software?**

Yes. We will provide you with an email address to access support if you need assistance to make sure your computer system is ready.