

NIHERST Vacation Camps

July/August 2021 – Cre8 Innov8 Tinker Camps

FREQUENTLY ASKED QUESTIONS

1. How do I know what is needed to prepare for Virtual Camp?

Upon confirmation of payment for your selected camp(s), we will send you an email to outline how to set up software needed for the course and a link to install Zoom. This email will be sent to the parent's email address used for registration.

2. What are the basic Online Course requirements?

Online Course Requirements:

- Mac or Windows PC only
- Webcam (functional)
- Stable internet connection with access to Zoom Video Conferencing
- Software required for specific camp (details will be sent in an email upon confirmation of payment)
- Internet Browser (Chrome, Safari, Internet Explorer etc.)
- Headset or headphones with built in microphone are strongly recommended
- Mouse with scroll wheel is strongly recommended

3. What are the camp times?

There are two (2) timeslot options available.

- *Early Birds (morning ONLY): 9:00 a.m. – 11:00 a.m.*
- *Later Gators (afternoon ONLY): 1:00 p.m. – 3:00 p.m.*

4. How can I register?

The registration process is done entirely online.

You can register using the Registration Link [HERE \(click\)](#) or on our website and social media platforms ([Facebook](#), [Instagram](#) or [Twitter](#)). Once the registration form is submitted, you will receive instructions for payment. ***Please note that your child's spot is not guaranteed until proof of payment is received.***

Once proof of payment is received, your registration is complete and you will receive a Welcome Note with further instructions and log-in requirements for your selected camps.

5. How can I pay the registration fee?

Upon submission of your completed online registration form(s), you will receive an email with instructions on how to make payment. We will be accepting direct deposits ONLY (over the counter bank transactions, fast deposits, online banking transfers).

Please note it is required that you retain a proof of payment to submit to us via email as this is what will be used to confirm your spot in camp if space is available.

6. Is my spot confirmed once I submit my registration form?

- a. No. Submission of the registration form creates a "Pending Registration" status for your child/children. Your spot is only confirmed upon verification of proof of payment. Because spaces are limited, we will contact you once you submit your registration form with instructions on how to pay. Once we confirm your payment on our end, you will be notified of your confirmed registration status.

7. Will the same content be taught at each camp or can I register for multiple sessions?

The same content will be covered for camps that are scheduled to run for multiple sessions, you only need to register for one session.

8. Can siblings attend sessions together?

Yes. We will allow a maximum of one additional sibling (in the same age group) using the same PC during the session at no extra cost. If more than one PC is to be used during the same session, this will count as an additional spot and each child will pay the full price. Siblings will be required to adhere to the **Camper's Code of Conduct** (see Parent/Guardian Guidelines).

9. Can I sign up multiple children?

Yes you can sign up more than one child, but you will need to fill out a separate form for each child. Each child will require access to the Online Course Requirements as stated in Question #2.

10. Can I register for multiple sessions at once?

Yes you can register for all camps you are interested in (per child) on one form provided they meet the age requirements.

11. Can I switch between AM and PM sessions?

No. You can only register for one session per camp per child.

12. If I miss a session, will I be able to join another session?

Unfortunately no however we will be willing to provide any missed handouts or assignments. Most sessions will begin with a quick recap of the previous session and campers are encouraged to ask questions if confused and to fill any gaps in knowledge.

13. Are the sessions recorded?

Sessions may be recorded to ensure quality delivery of content and to evaluate for future programmes.

14. Can I get access to the recorded sessions?

We will provide students access to the materials used for each sessions (slides, project files etc.). View-Only Access to recorded sessions for each camp will be available via link after the camp has ended.

15. Do I need to have my video on?

Yes.

16. Will I need to share my screen?

Yes.

17. Is there a dress code?

(See Parent/Guardian Guidelines)

18. Can I use a virtual background?

Ideally, students should be seated in a distraction-free area of their home. Virtual backgrounds can be distracting for the facilitators and other students, so we do not encourage students to use these.

19. Can I get assistance setting up the software?

Yes we will provide you with an email address to access support if you need assistance to make sure your computer system is ready.

20. Are parents allowed to stay during the camp session?

It is recommended that an adult (or older sibling) sit with the camper for the 7-11 age group. This is to ensure proper supervision and to assist with activities.

21. What is the ratio of counsellor to campers?

This varies with the age group, however, at least two (2) facilitators will be present

for each timeslot.

22. Are background checks conducted on counsellors?

Counsellors are interviewed and based on their performance are hired accordingly.
The July/August Camps 2021 are facilitated by NIHERST staff alone.

23. Can I get the counsellors' contact information?

Contact information for the specific Camp Coordinator is available for emergency situations ONLY.